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# *Demystifying AI in life sciences*

**Feb 26, 2026**

# Agenda

- 1 GEN AI and Agentic AI demystified
- 2 Impact of varying models on the AI journey
- 3 GEN AI & RAG: Claude, Gemini , Copilot
- 4 When to use what
- 5 Mapping it back to the cases across the value chain

**And finally: Is AI safe? Is it out to get our jobs?**



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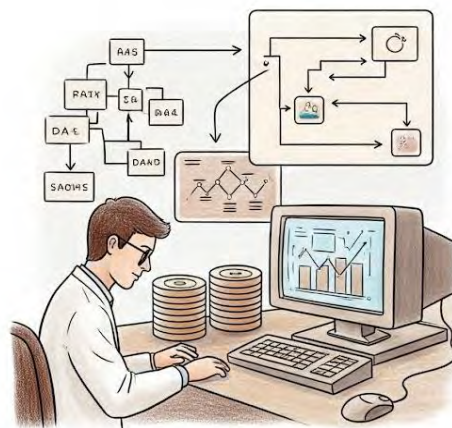
# Do you think AI in lifesciences is relatively new?



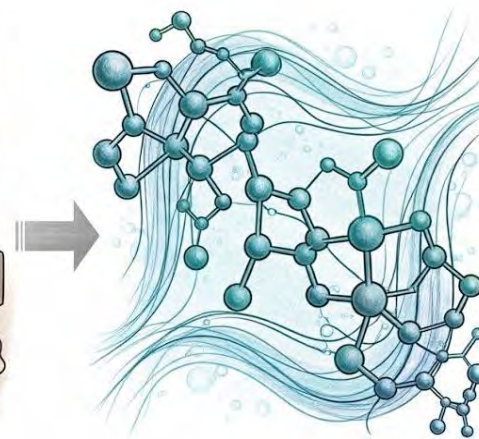
AI in lifesciences is **not** new → decades of AI use

# Breaking down AI in lifesciences *the journey*

## AI IN LIFE SCIENCES



TRADITIONAL ML



GENERATIVE AI



SEARCH + RETRIEVAL AS A  
FOUNDATION



The application of AI isn't new. But the types of intelligence—and their capabilities—have evolved.

# Evolution of AI

## A BRIEF HISTORY

### AI IN LIFE SCIENCES

#### Phase 1

Traditional ML 1



#### What

- algorithms like QSAR models and bioinformatics pipelines
- identify patterns and flag anomalies

#### Features

- task-specific and limited in
- could answer “what” but” but always “why” or “what next”

#### Phase 2

Generative AI



#### What

- large Language Models (LLMs), protein folding models like AlphaFold, and diffusion-based diffusion-based molecular generators

#### Features

- can generate text, molecules, often lacked context, suffered hallucinations, and couldn't justify their output

#### Phase 3

Search & Retrieval



#### What

- current era: retrieval-augmented generation (RAG)
- semantic + hybrid search, and domain-specific reasoning agents

#### Features

- excel at precision
- vital in life sciences, where clinical safety, scientific compliance demand traceability



# The Basics

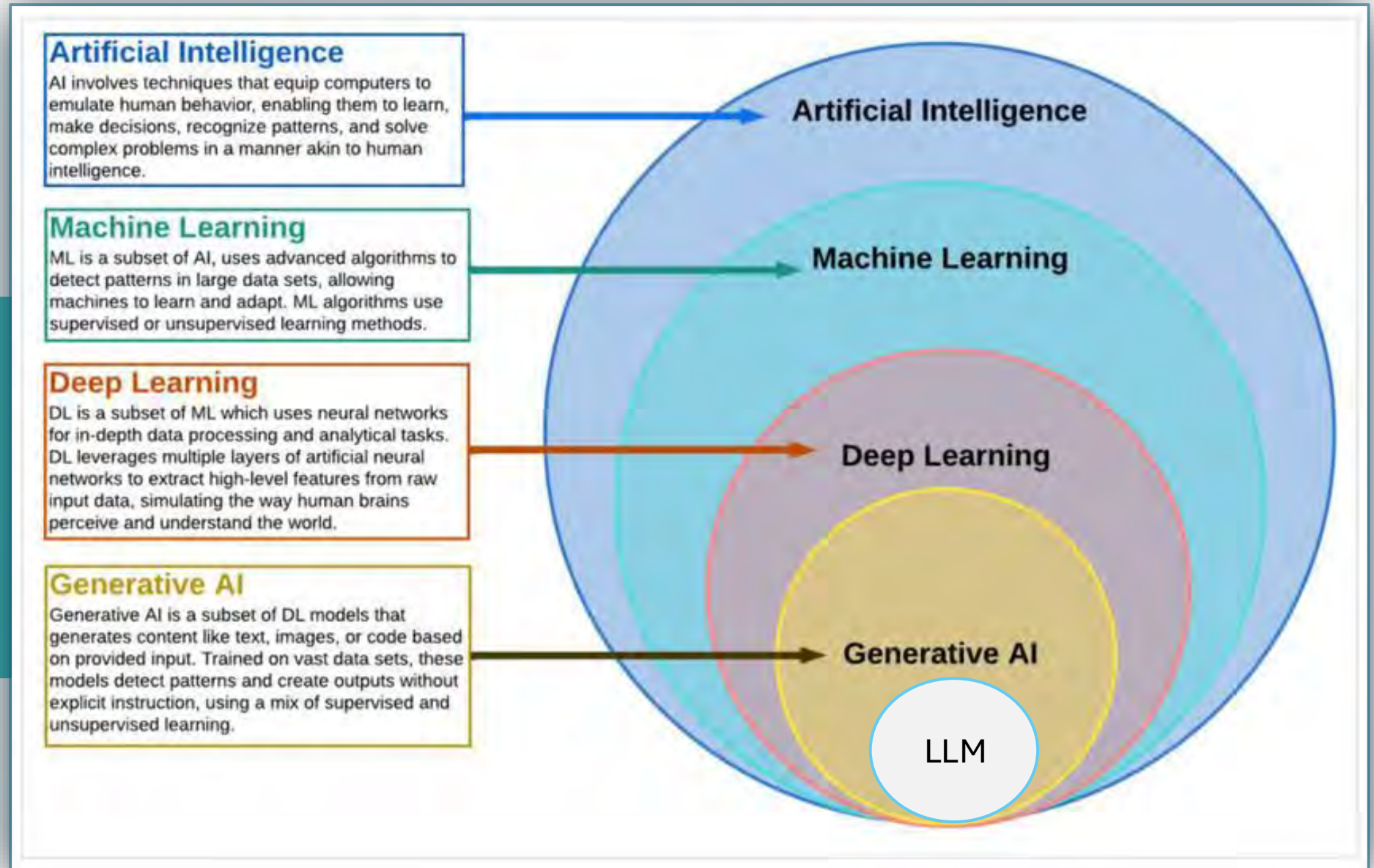


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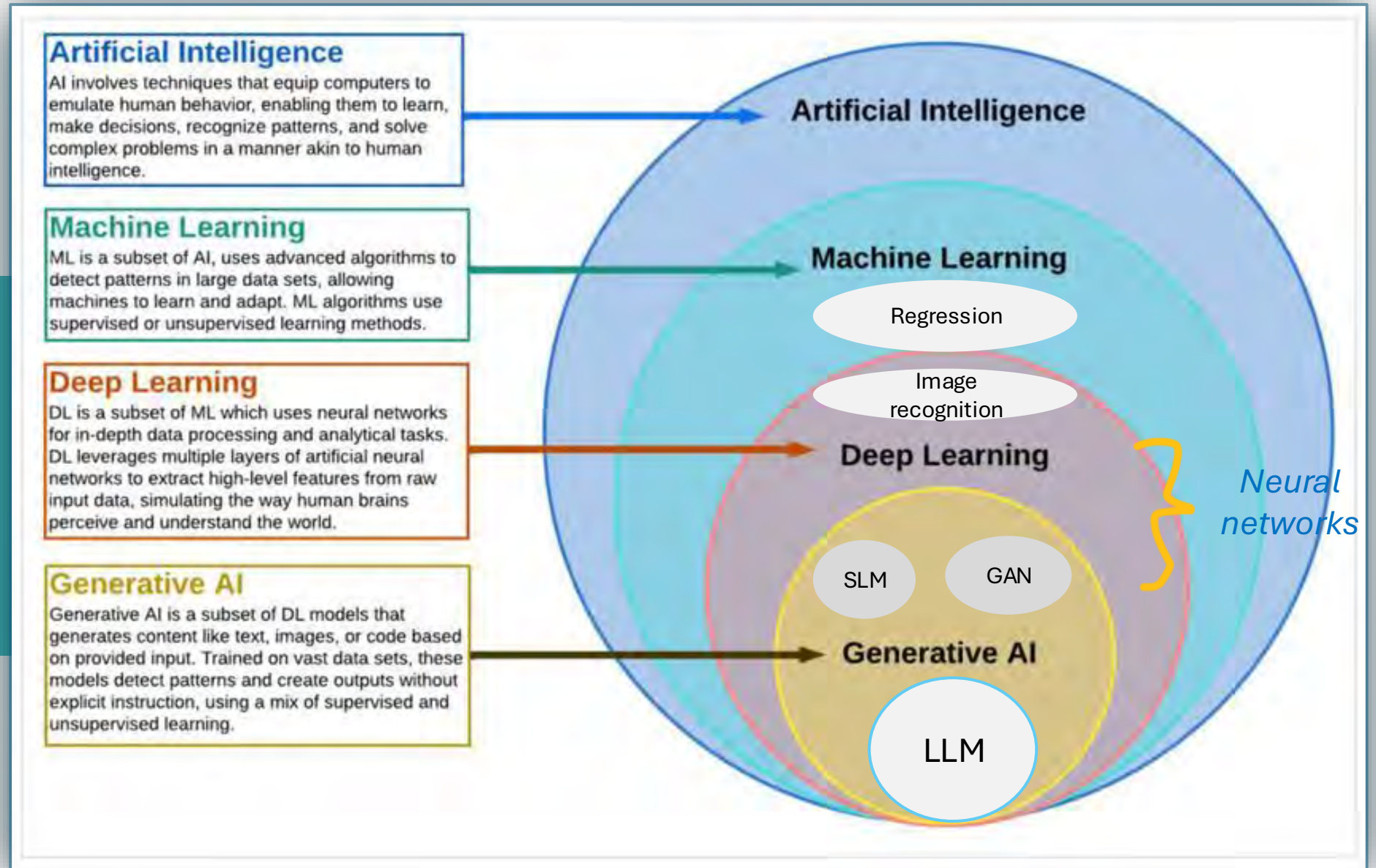
**What is your favorite Gen AI tool?**  
*Claude, OpenAI, Gemini, Perplexity*



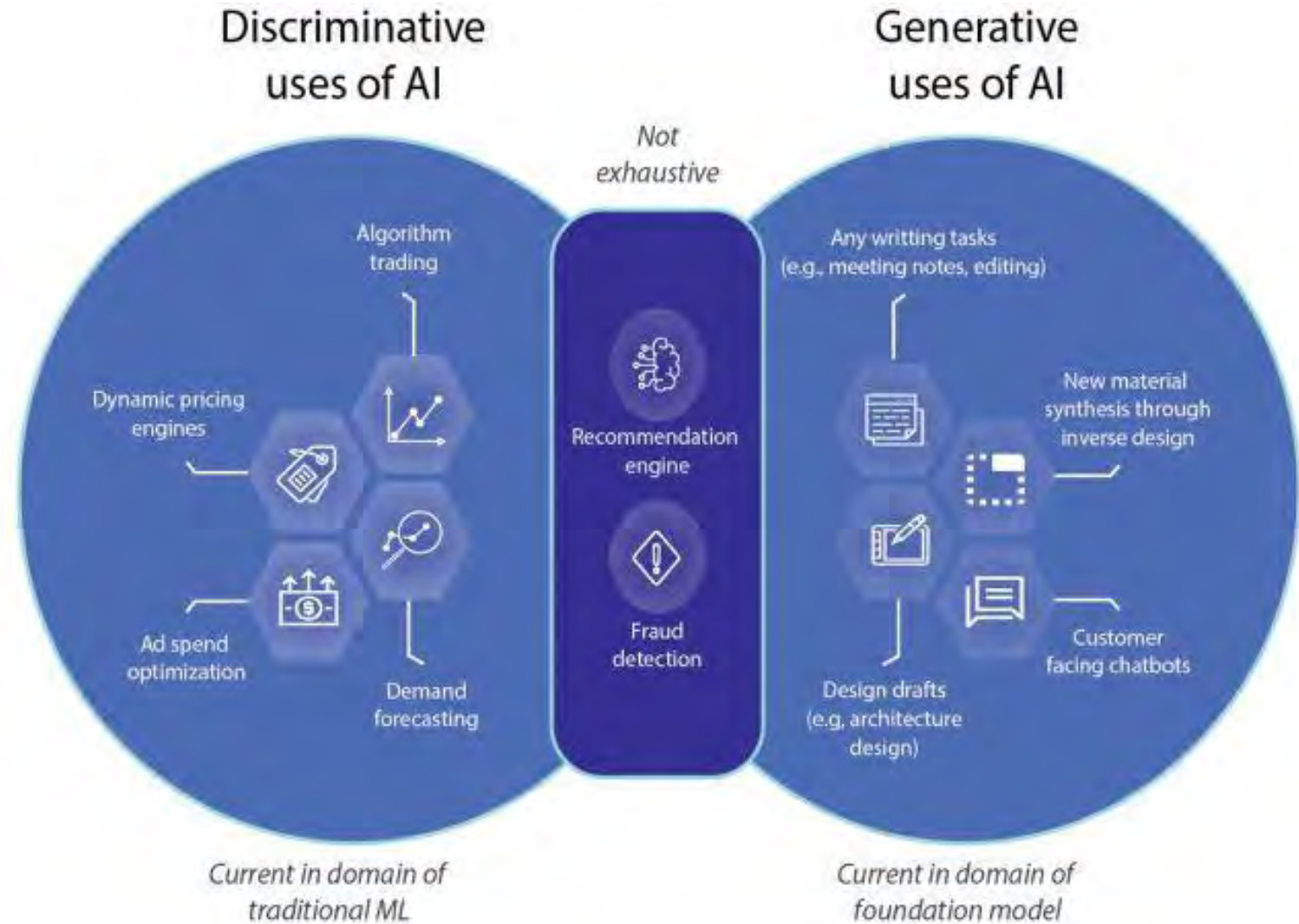
# Different forms of AI



# Different forms of AI



# Breaking down AI examples



Classification  
Input → Output

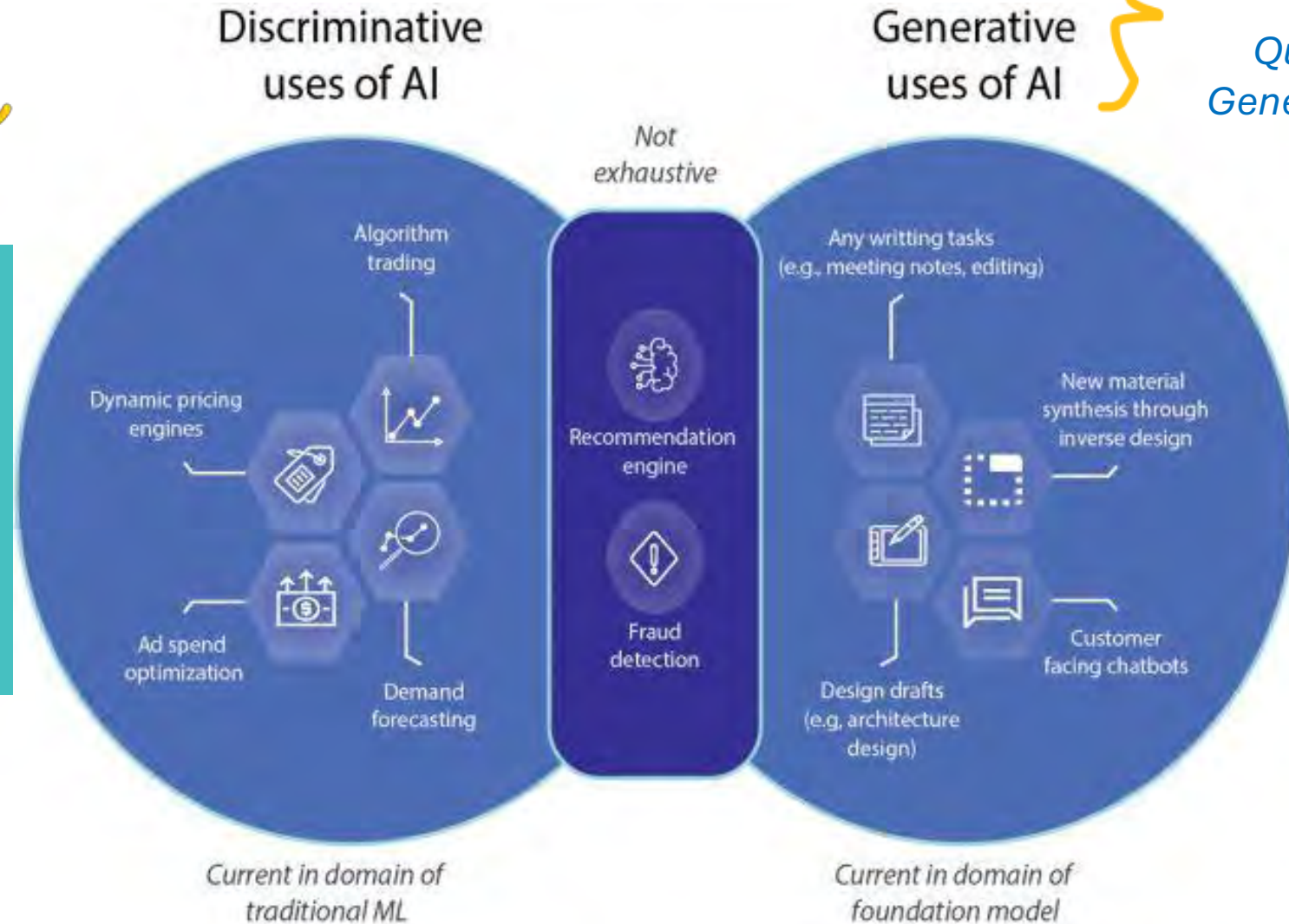


Generative  
Question →  
Generate answer



Generational  
Question →  
Generate answer

# Breaking down AI examples



# The AI potential in lifesciences



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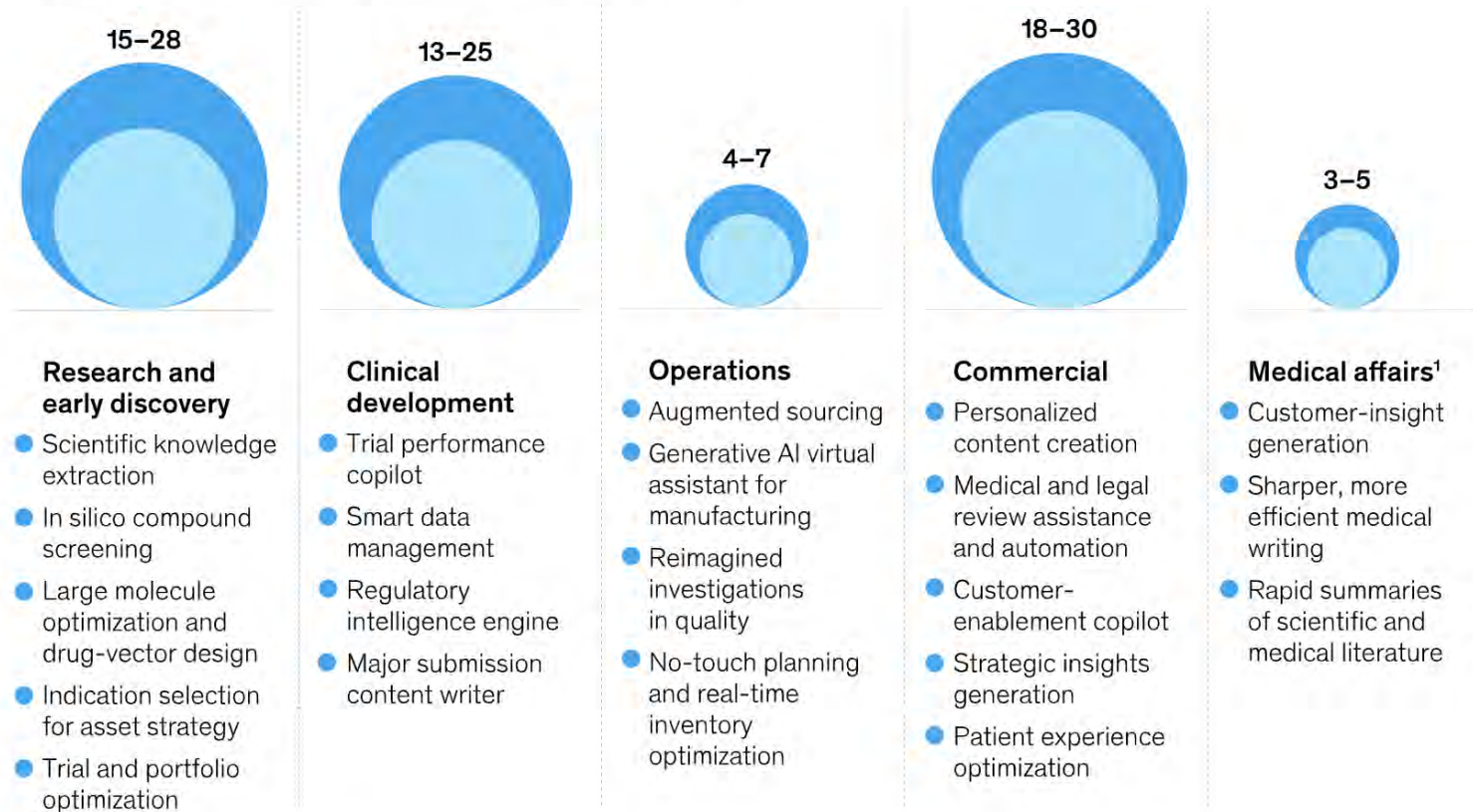
**Which sub domain in Lifesciences do you think  
has a lot of potential for AI use cases?  
*(Research, Clinical, Commercial, Manufacturing)***



# Life science use cases

## Generative AI could propel holistic results in the life sciences sector in a number of ways.

Expected value annually (not exhaustive), \$ billion



<sup>1</sup>Via efficacy gains on expenditures.  
Source: McKinsey analysis



# Clinical operations managers could deliver trials faster and more efficiently with actionable insights and personalized engagement through generative AI.

## Clinical operation manager capabilities, present and future

	Present	Future
<b>Analyze trial performance insights</b>	<ul style="list-style-type: none"><li>Manually collect and analyze data across multiple sources to understand trial performance</li></ul>	<ul style="list-style-type: none"><li>Leverage automated analyses and visualizations, tailored to trial characteristics including therapeutic area, phase, and next milestone</li></ul>
<b>Act early and effectively</b>	<ul style="list-style-type: none"><li>Intervene in a reactive manner based on subjective judgment and incomplete information</li></ul>	<ul style="list-style-type: none"><li>Receive proactive alerts from copilot, with data-driven flagging of risks and prescriptive recommendations of early interventions that can support on-time trial delivery</li></ul>
<b>Personalize site engagement</b>	<ul style="list-style-type: none"><li>Engage principal investigators (PIs) across sites with the same message and content</li></ul>	<ul style="list-style-type: none"><li>Automatically draft personalized messaging to engage PIs and site coordinators, with high engagement based on tailored content and timing</li></ul>
<b>Prepare trial documents and reports</b>	<ul style="list-style-type: none"><li>Manually prepare thousands of pages of documents</li></ul>	<ul style="list-style-type: none"><li>Refine auto-drafted documents with documents tailored for each trial, localized for each site, and translated for each country</li></ul>

Source: McKinsey analysis



Deeper view  
into Clinical

# Deeper view into Commercial

## Sales representatives who use generative AI can more quickly create personalized engagement plans.

### Sales rep capabilities, present and future

	Present	Future
<b>Collect and analyze data/ insights</b>	<ul style="list-style-type: none"><li>Manually collect, analyze, and synthesize data and insights to prioritize/select accounts and healthcare providers (HCPs)</li></ul>	<ul style="list-style-type: none"><li>Use on-demand data and insights based on vetted, high-quality data sources and cross-function market access information to prioritize/select accounts and HCPs</li></ul>
<b>Tailor and personalize messaging</b>	<ul style="list-style-type: none"><li>Use advanced analytics and basic demographic and behavioral data to customize HCP messaging</li></ul>	<ul style="list-style-type: none"><li>Use generative AI to synthesize and curate brand data and HCP-specific data</li></ul>
<b>Coordinate omnichannel</b>	<ul style="list-style-type: none"><li>Use limited data to coordinate HCP outreach across channels</li></ul>	<ul style="list-style-type: none"><li>Utilize real-time insights around HCP interactions to ensure seamless coordination and optimization of sales efforts</li></ul>
<b>Attend training and upskilling sessions</b>	<ul style="list-style-type: none"><li>Rely on quarterly trainings with headquarters and meetings with regional and district managers</li></ul>	<ul style="list-style-type: none"><li>Augment established training cadence with real-time on-demand coaching, and just-in-time insights during HCP office/account visits</li></ul>

Source: McKinsey analysis

McKinsey & Company



What changed recently?



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AI moved from esoteric to **mainstream**;

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From tech only geeks to **business users** → *Empowered insights generation without IT teams*

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The disruption → **Productivity improvements**, companions , co-pilots



# Kinds of LM

*(language models)*



**Text2SQL** : Generates code instead of text, in this case SQL , e.g Claude Code



**Text Generation models**: Generates text based on questions , e.g open AI → mostly called LLMs (large language models)



**Protein Language models**: Generates protein structures from 3D



**Fine tuned models** : Take any LM and train it on your data



# Kinds of LM (language models)



**Text2SQL** : Generates code instead of text, in this case SQL , e.g Claude Code



**Text Generation models**: Generates text based on questions , e.g open AI → *mostly called LLMs (large language models)*



**Protein Language models**: Generates protein structures from 3D



**Fine tuned models** : Take any LM and train it on your data → *model has native intelligence to answer questions*

Can hallucinate



# Popular AI players today vs platform

*Closed models  
(Proprietary)*

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Microsoft <> GPT (**Open AI**)

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AWS <> Anthopic (**Claude**)

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Google <> **Gemini**

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Snowflake <> works with most models

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Databricks. <> works with most models

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Others (Alibaba <> Qwen 3.5 plus)

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Open (Llama, Deepseek, Qwen 2.5, Gemma)



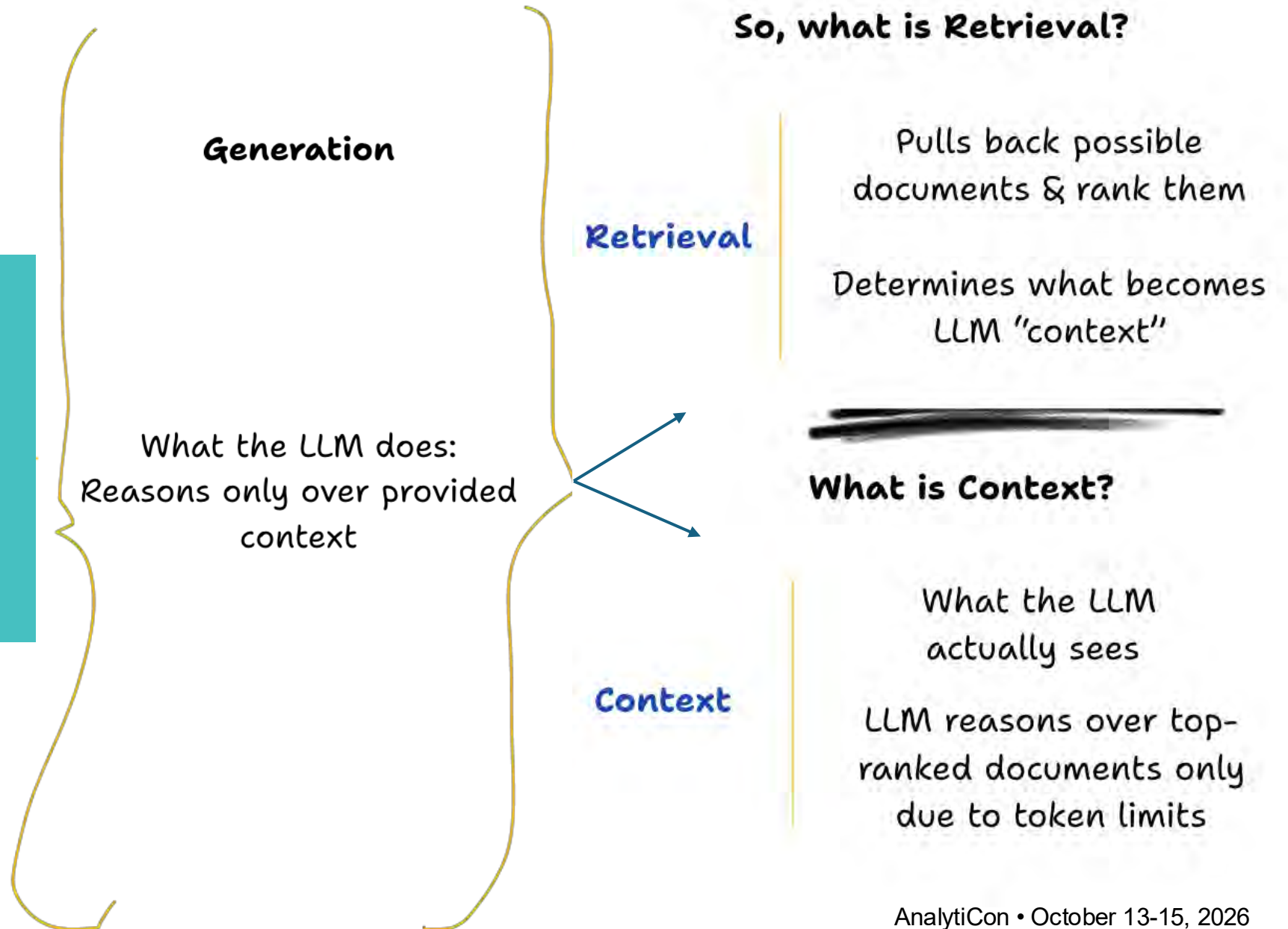
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# Have you heard of RAG, agents?





# What is RAG?



## What are AI agents?

An AI agent is software that utilizes artificial intelligence to autonomously achieve specific goals by **reasoning, planning, and taking actions**, often using external tools

➡ *Workflow orchestration*

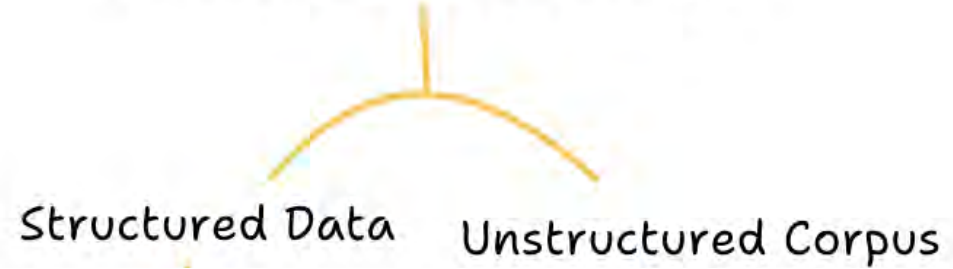


Bringing it  
all together



# From data to insights

## Institutional knowledge

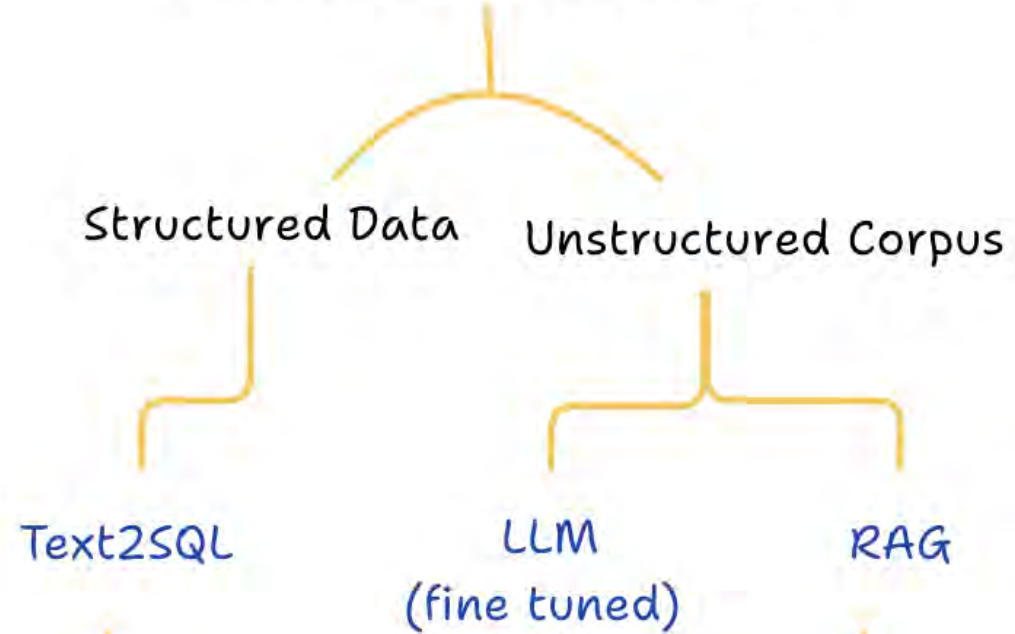


## Insights & Response



# From data to insights

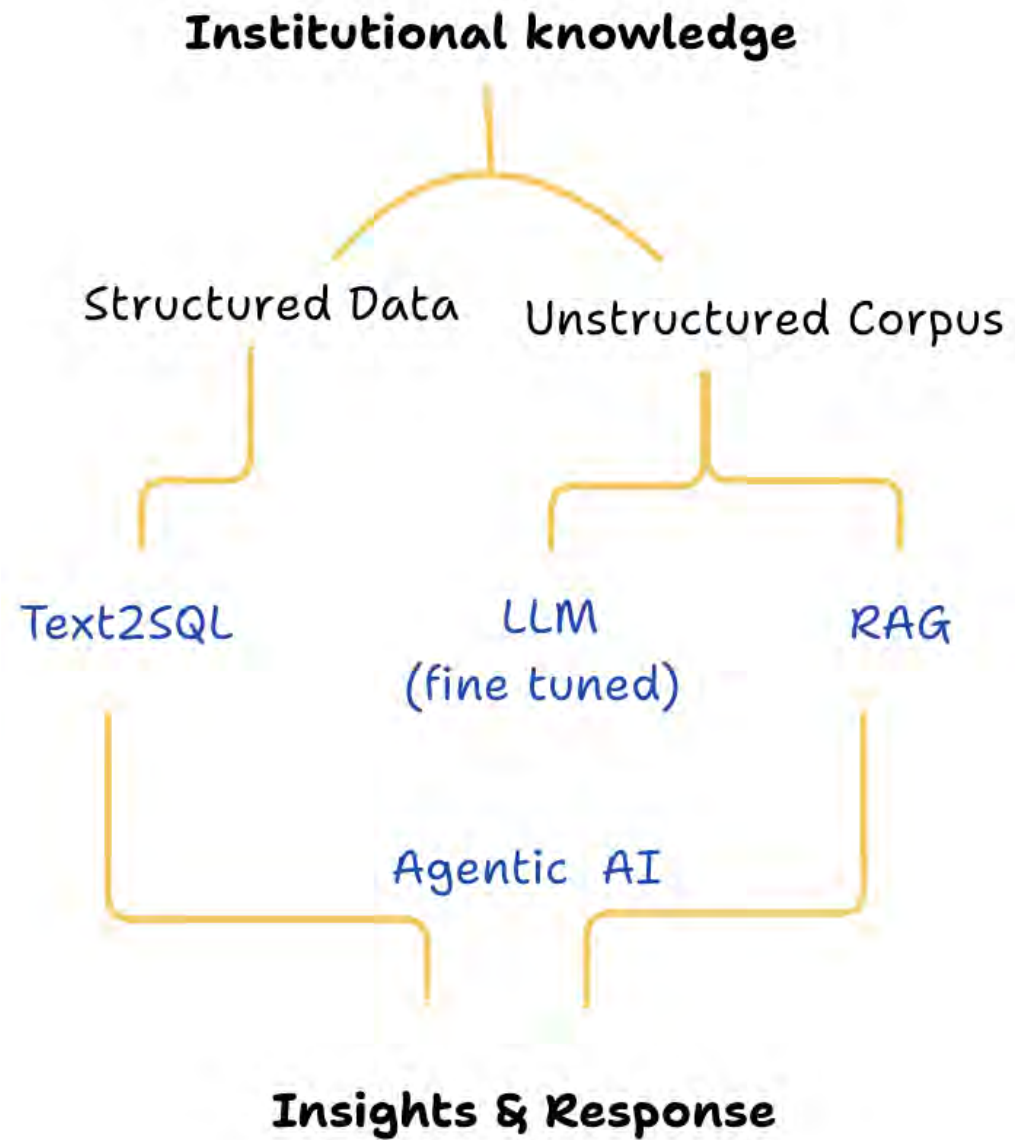
## Institutional knowledge



## Insights & Response

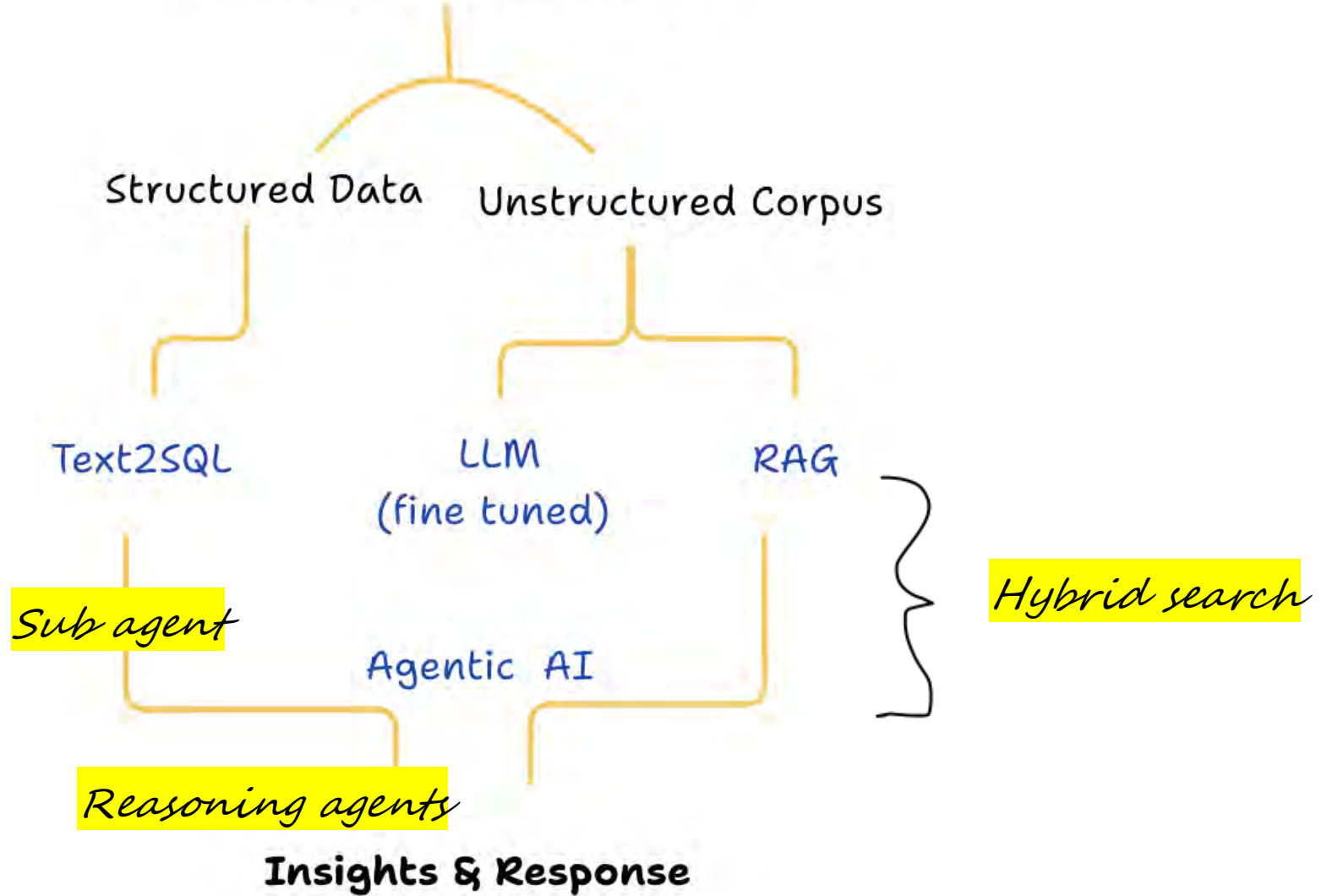


# From data to insights



# From data to insights

## Institutional knowledge



Which flavor  
do we use?



# What use cases in Lifesciences ?

*R&D / Medical*

Value Chain Stage	Example Question	Best Approach	Why It Makes Sense
<b>Discovery / Research</b>	“What published evidence links IL-23 inhibition to long-term remission in psoriasis?”	<b>RAG</b>	Requires grounding in external literature + internal reports. Hallucinations are unacceptable.
<b>Preclinical</b>	“Compare liver enzyme elevation across compounds A, B, and C in rat tox studies.”	<b>Text2SQL</b>	Structured assay and toxicology datasets → deterministic querying works best.
<b>Clinical Development</b>	“What protocol amendments were introduced after interim analysis in Study ABC-201?”	<b>RAG</b>	Information buried in CSRs, PDFs, protocol documents → retrieval + citation required.
<b>Regulatory</b>	“Summarize key safety findings submitted to FDA in the last oncology filing.”	<b>RAG + LLM synthesis</b>	Retrieval ensures traceability; LLM summarizes for narrative clarity.
<b>Medical Affairs</b>	“What evidence supports off-label discussion of Drug X in elderly populations?”	<b>RAG</b>	Must be grounded in approved materials and published data. High compliance sensitivity.



# What use cases in Lifesciences ?

Commercial & BI

Value Chain Stage	Example Question	Best Approach	Why It Makes Sense
<b>Commercial (Field Strategy)</b>	“Which HCP segments show declining adoption despite high patient volume?”	<b>Text2SQL</b>	CRM + prescription data structured → analytics-driven insights.
<b>Commercial (Content Enablement)</b>	“Summarize objections raised by oncologists in last quarter’s field notes.”	<b>RAG</b>	Unstructured call notes → retrieval over transcripts + summarization.
<b>Market Access</b>	“What payer restrictions are currently limiting access in the Northeast region?”	<b>RAG</b>	Policy PDFs + contract language require grounded retrieval.
<b>Business Intelligence (Executive View)</b>	“Show Q3 revenue vs forecast by indication and region.”	<b>Text2SQL</b>	Clean warehouse data → fast structured querying.
<b>BI / Strategic Planning</b>	“Explain drivers behind declining market share in autoimmune portfolio.”	<b>Text2SQL + LLM reasoning</b>	Structured metrics + narrative explanation layered on top.



# When to use what?



Use Text2SQL when the data is structured and the schema is trusted



Use RAG when the knowledge is buried in documents and traceability matters



Use LLMs alone only for synthesis—not for truth.

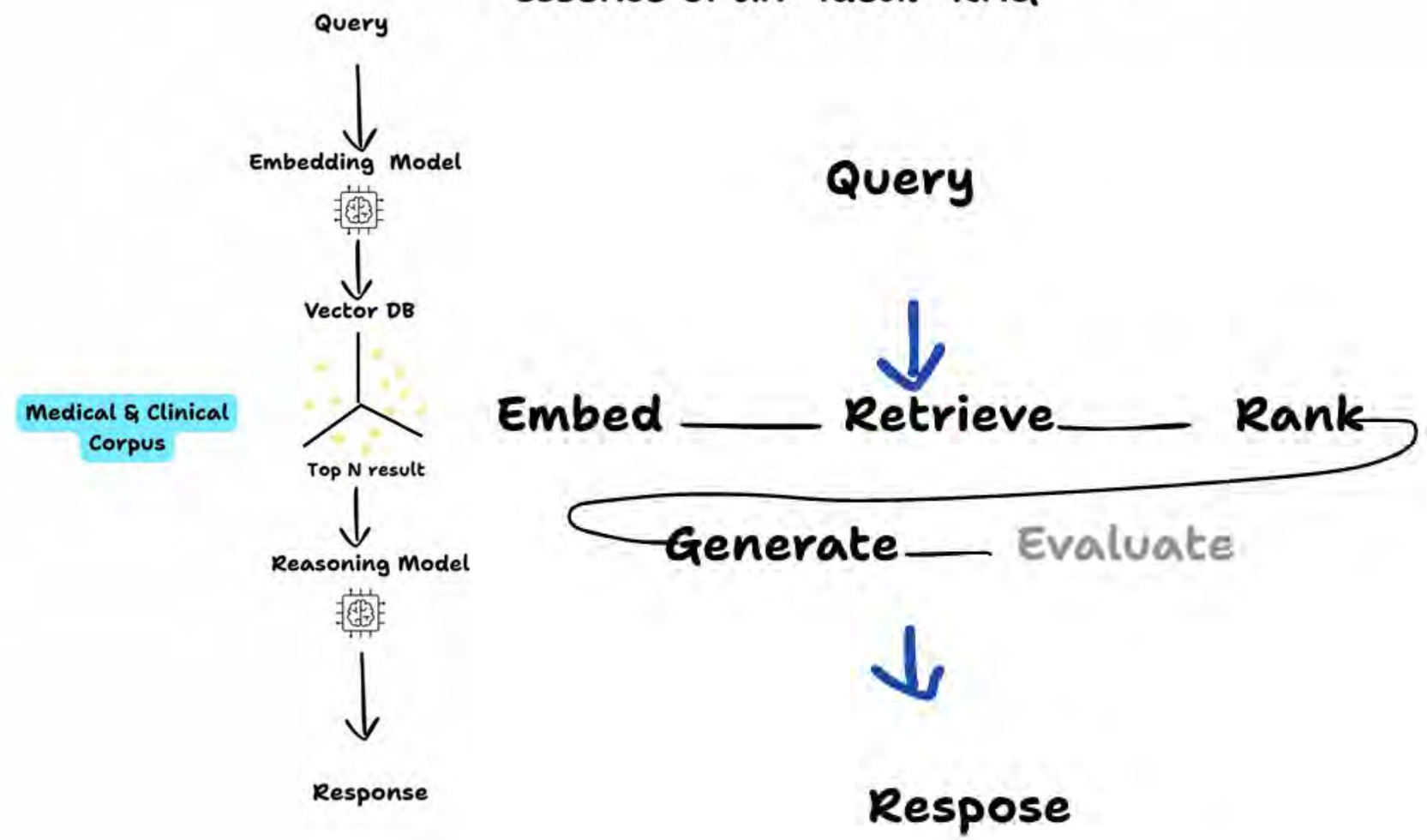


# Recap



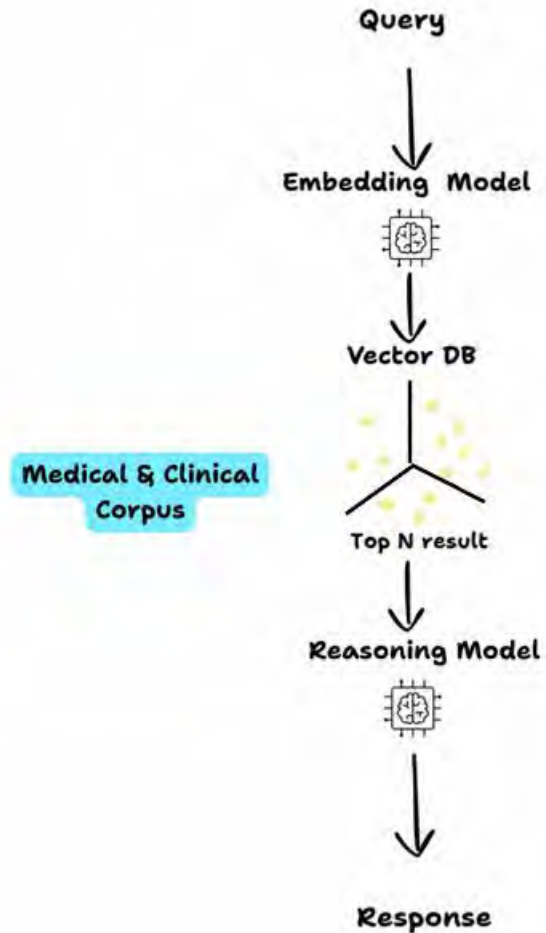
# Lets build a RAG in Lifesciences

## Essence of an "ideal" RAG



# Lets build a RAG in Lifesciences

## Essence of an "ideal" RAG



# Concerns & Questions



*Is AI safe?*

*Can I trust the results?*

*What about regulatory aspects?*

Use LLMs to evaluate and rank output of other LLMs

LLM Evaluation

Responsible AI

Privacy Preserved techniques

Bias Monitoring

Ground it in General corpus for ensuring over fitment of data for biased output

*e.g. Open Evidence*



**The million  
dollar  
question  
today**

?

*Will AI replace human  
jobs?*



# Takeaway



Embrace the world..  
Make it your  
companion



Leverage it to inform  
you



Learn new topics



## Additional Reads

<https://www.mckinsey.com/industries/life-sciences/our-insights/generative-ai-in-the-pharmaceutical-industry-moving-from-hype-to-reality>

<https://thenewstack.io/how-tensors-are-changing-search-in-life-sciences/>

<https://www.forbes.com/councils/forbestechcouncil/2025/06/24/dear-life-sciences-meet-ai-native-search-your-missing-link/>

<https://www.linkedin.com/pulse/commercial-pharma-think-beyond-your-chatbots-what-12-gopalakrishnan-ya4qe/>



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# Thank you!

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